CANADORE COLLEGE

OPERATIONAL PROCEDURES MANUAL

FACULTY PERFORMANCE REVIEW Procedures

1. Introduction

1.1. The Vice President Academic implements the Faculty Performance Review process by providing leadership, support, information and counsel to Deans.

2. Faculty Performance Review Forms

- 2.1. The following resources are made available, and are used in the administration of this procedure:
 - a. Student Course Feedback Summary Report
 - b. Classroom Observation Form (Appendix A)
 - c. Professor's Self-Reflection Form (Appendix B)
 - d. Faculty Performance Review Summary (Appendix C)

3. Procedure

3.1. <u>Non-probationary Full-time Professors</u>:

This mandatory review process occurs at least once every three (3) years and includes the following components:

- a. Review of the Student Course Feedback Summary Report that encompasses feedback from courses taught by the Professor since the most recent Performance Review.
- Observation of the Professor by the Professor's immediate supervisor in the learning environment. The setting is to be determined in consultation with the Professor.
 Feedback will be supported using the Classroom Observation Form for Full-Time Professors.
- c. Completion of the Professor's Self-Reflection Form by the Professor. The completed form is to be submitted to, and discussed with the Professor's immediate supervisor.
- d. Completion of the Faculty Performance Review Summary by the Professor's immediate supervisor. This document will be provided to the Professor being reviewed, and discussed in a one-on-one meeting between the Professor and the Professor's immediate supervisor.
- e. A copy of the Faculty Performance Review Summary, the Faculty Self-Reflection Form and the Classroom Observation Form are provided to the Professor and retained in the Professor's personnel file in Human Resources.

Where student course feedback indicates a less than satisfactory learning experience, the Professor's immediate supervisor may pursue other methods of evaluation.

Where the Professor's performance review indicates an identified need for training, development and/or alignment with the College's goals and employment expectations, the Professor's immediate supervisor and the Professor will work collaboratively to create a professional development plan for the Professor. The Professor's performance will be re- assessed with the intent of demonstrating consistent improvement within a specified timeframe.

3.2. Probationary Full-time and Partial-Load Professors:

This mandatory review process occurs each four months of continuous employment or four full months of accumulated non-continuous employment, and includes the following components:

- a. Review of the Student Course Feedback Summary Report that encompasses feedback from courses taught by the Professor since the most recent Performance Review.
- b. Observation of the Professor by the Professor's immediate supervisor in the learning environment. The setting is to be determined in consultation with the Professor. Feedback will be supported using the Classroom Observation Form for Full-Time Professors.
- c. Completion of the Professor's Self-Reflection Form by the Professor. The completed form is to be submitted to, and discussed with the Professor's immediate supervisor.
- d. Completion of the Faculty Performance Review Summary by the Professor's immediate supervisor. This document will be provided to the Professor being reviewed, and discussed in a one-on-one meeting between the Professor and the Professor's immediate supervisor.
- e. A copy the Faculty Performance Review Summary, the Faculty Self-Reflection Form and the Classroom Observation Form are provided to the Professor and retained in the Professor's personnel file in Human Resources.

Where student course feedback indicates a less than satisfactory learning experience, the Professor's immediate supervisor may pursue other methods of evaluation.

Where the Professor's performance review indicates an identified need for training, development and/or alignment with the College's goals and employment expectations, the Professor's immediate supervisor and the Professor will work collaboratively to create a professional development plan for the Professor. The Professor's performance will be re-assessed with the intent of demonstrating consistent improvement within a specified timeframe.

3.3. Sessional Professors:

This mandatory review process occurs during the initial teaching semester and once every three years thereafter, and includes the following components:

- a. Review of the Student Course Feedback Summary Report that encompasses feedback from courses taught by the Professor since the most recent Performance Review.
- b. The Student Course Feedback Summary Report including comments from the Professor's immediate supervisor will be provided to the Professor, with a copy being retained in the Professor's personnel file in Human Resources.
- c. The Professor's immediate supervisor may elect to conduct a meeting with the Professor to review the Student Course Feedback Summary Report.

Where student course feedback indicates a less than satisfactory learning experience, the Professor's immediate supervisor may pursue other methods of evaluation to determine suitability for further teaching assignments.

3.4. Part-Time Professors

This mandatory review process occurs in each teaching semester, and includes the following components:

- a. Review of the Student Course Feedback Summary Report that encompasses feedback from courses taught by the Professor in the semester.
- b. The Professor's immediate supervisor may elect to conduct a meeting with the Professor to review the Student Course Feedback Summary Report.

4. Roles and responsibilities

- 4.1. Professors have a responsibility to participate fully in the process and to work collaboratively with their immediate supervisor to ensure that the underlying principles of the process are respected. Professors also have a responsibility to encourage students to complete the Student Course Feedback forms.
- 4.2. The Professor's immediate supervisor has a responsibility to lead the Faculty Performance Review process while ensuring that the underlying principles of the process are respected.
- 4.3. Professors and their immediate supervisors have joint responsibility to ensure that the professional development plan resulting from the performance review is implemented.
- 4.4. The Quality Learning, Teaching and Innovation department is responsible to ensure that Student Course Feedback forms are available online to students.
- 4.5. The Human Resources department will track the performance review cycle and ensure that Professors and Professors' immediate supervisors are advised at the beginning of the semester of which Professors are scheduled to be reviewed in the current semester.



Faculty Performance Review Classroom Observation Form

Professor's Immediate Supervisor			Professor:		
Course:			Number of Students		
Date:			Time:		
intended to be Review proces	used in c s.	conjunction with other	tools to suppo	oom observation visits. It is ort the Faculty Performance	
information, pl College.	ease refe	r to the <i>Competency Pr</i>	ofile for Establ	s being addressed. For more ished Professors at Canadore students is demonstrated.	
Competency	The	Professor:			
B.1. B.2.		Demonstrates a posi	itive rapport w	rith the students	
B.1. B.2. B.3. B.4.	B.1. B.2. B.3. Establishes an environment that promotes learning				
D.1. F.5. H.1.		Responds to learning methods and mecha	•	ies and special needs by modifying ent delivery	
A.4. A.6. D.4.	A.4. A.6. D.4. Values and promotes fairness and justice by adopting anti-discriminatory practices in respect of gender, sexual orientation, race, disability, age, religion and culture				
A.5. D.5.	Change instruction so that it is helpful to students with different				
B.2. C.3.		Provides for active st	tudent particip	pation in the learning process	
A.6. B.1.		Addresses inappropr	riate student b	ehaviour in a positive manner	
Observations	5:				

_		•			
2.	Level	OT I	pre	para	ation.

•	1			
Competency				
B.1. B.2. B.3. C.3. F.5.		Lesson plan is adapted during the class as required to reflect the various needs interest/abilities of diverse learners		
F.1. F.5.		Lesson plan is organized and easily followed		
D.1. D.2. D.3. D.4. D.5. D.6.		Materials are well prepared		
F.6.		Learning outcomes are achieved		
Observations:				
. Relates lear	ning to	student, course and program.		
Competency				
D.4. F.3.		Lesson objectives and outcomes contribute to the unit, course and program outcomes		
A.2. B.1.		Examples used are relevant and incorporate current practice and/or theory		
C.3.		Students are invited to have input into objectives and outcomes		
B.1.		Content is enriched with examples and applications		
Observations:	mainta	ins an effective learning environment.		
Competency				
B.1. B.2.B.3.		Class is well organized		
B.1.		Class is well managed		
B.1. A.6.		Conflict is dealt with in an effective and collegial way		
B.2.		Students are motivated and engaged		
A.6. G.3.		Expectations are clear and followed by the students and professor		
Observations:				

5. Communicates effectively.

Competency	The	Professor:
C.1.		Balances student and teacher directed discussion and learning
A.5. A.6. F.4.		Communicates information from a bias-free multicultural perspective
B.2.		Uses inquiry and/or problem solving techniques to facilitate two-
		way communication
E.8. G.4. G.5.		Provides timely, responsive feedback and positive reinforcement
G.8. G.4.		Checks for understanding
B.2. C.1.		Uses visual and oral variety
B.2. C.1.		Varies speaking tone and volume
B.2. C.1.		Communicates clearly
Observations:		
6. Uses technic	ques an	d tools to promote and enhance learning.
Competency		
C.1. C.2. C.3.		A variety of tools/resources are used to promote learning
C.1. C.2. C.3.		Visual displays are easy to follow
C.1. C.2. C.3.		Techniques and tools have variety, interest, clarity and impact
Observations:		
	esponds	s to feedback.
Competency		
A.6. E.8. G.2. G.4.		Feedback is natural and honest
E.8. G.1 G.2. G.4.		Feedback is sought in formative and summative ways
G.5.		Feedback is incorporated into the lesson quickly
Observations:		

8. Learning environment.

Competency	
E.1. E.2. E.3. E.4. E.5. E.6. E.7. E.8.	☐ The Professor makes effective use of teaching/learning space, tools and resources, including the use of technology in the classroom, as appropriate
Observations:	
9. Notes	

10. Summary of Classroom Observation What went well in this class?

	What went well in this class?
	What, if any, part of the lesson could have been enhanced or done differently?
	Professional Development Recommendations:
	Additional Comments:
C	copy of the Faculty Performance Review Summary, the Faculty Self-Reflection Form and the lassroom Observation Form are retained in the Professor's personnel file in Human esources



Professor's

Faculty Performance Review: Professor's Self-Reflection Form

name:		Date:
Profile been a	take some time to reflect on your current teaching practices. To for an Established Professor has been reproduced in this docable to demonstrate each category in your teaching. This documents make point-form notes next to each competency statement.	cument. Please consider how you have
An Esta	blished Professor at Canadore College is able to:	
A. M	ODEL PROFESSIONAL PRACTICE WITHIN THE DISCIPLINE OF TEA	CHING by
A.1.	Locating and using resources that support his/her teaching practice;	
A.2.	Engaging in ongoing development to remain current both in his/her subject area and in the discipline of teaching;	
A.3.	Contributing to a culture of continuous learning, reflective practice, peer support, and inter-professional collaboration;	
A.4.	Working within ethical, legal and College guidelines;	
A.5.	Encouraging practices which reflect common principles of global citizenship;	
A.6.	Promoting a culture of safety and respect that is consistent with applicable legislation and College policy.	
	EEATE ENGAGING LEARNING ENVIRONMENTS FOR INDIVIDUALS	S AND GROUPS THAT SUPPORT
B.1.	Establishing and maintaining learning environments (in class, online and experiential) that promote student success;	
B.2.	Motivating learners through the creation of an interactive, authentic learning environment;	
B.3.	Identifying and supporting learners who require specific assistance in engaging in the learning process;	
B.4.	Fostering personal growth by encouraging learners to be innovative, creative, and independent within a framework of social responsibility.	
C. US	SE A VARIETY OF TEACHING/LEARNING STRATEGIES by	
C.1.	Applying an understanding of how people learn, in order to plan engaging learning experiences;	
C.2.	Acquiring and maintaining a repertoire of teaching/learning strategies;	

Professor's Self-Reflection Form 1

C.3.	Assessing, selecting and using the teaching/learning strategy appropriate to the learning activity and learners involved;						
C.4.	Evaluating the effectiveness of learning activities and strategies.						
	D. WORK INDEPENDENTLY AND WITH OTHERS TO DEVELOP AND/OR ADAPT TO LEARNING MATERIALS by						
D.1.	Locating learning resources and matching learning materials to the needs, interests, abilities, and diversities of learners;						
D.2.	Assessing and selecting appropriate learning materials;						
D.3.	Contributing to the work of interdisciplinary instructional design teams;						
D.4.	Creating accessible learning materials (print, electronic, audio-visual) that help learners achieve their learning outcomes:						
D.5.	Ensuring that learning materials are inclusive of a varied student body in language and approach;						
D.6.	Ensuring that learning materials recognize principles of sustainability (social, economic, environmental).						
E. US	SE TECHNOLOGY TO ENHANCE PRODUCTIVITY AND HELP STUDE	NTS LEARN by					
E.1.	Selecting the educational learning tool most appropriate to the task;						
E.2.	Using technology to facilitate communication with and among learners;						
E.3.	Using technology to enhance the presentation of information;						
E.4.	Using technology to produce learning materials;						
E.5.	Using technology to access, select, collect, organize and display information;						
E.6.	Assisting learners in the use of technology as a tool to support their learning;						
E.7.	Using a learning management system to design and deliver course materials that are learning-centered;						
E.8.	Using a learning management system to provide students with ongoing feedback on their progress.						
F. DESIGN AND DEVELOP EFFECTIVE CURRICULUM TO SUPPORT STUDENT SUCCESS by							
F.1.	Using principles of curriculum design to develop courses;						
F.2.	Contributing to program planning and review;						
F.3.	Creating course learning outcomes that are measurable and contribute to the achievement of desired program outcomes;						

Professor's Self-Reflection Form

F.4.	Incorporating into the curriculum an awareness of global citizenship and sustainability (social, economic, environmental):	
F.5.	Developing a curriculum plan that ensures correlation between learning outcomes and the needs/interests/abilities of diverse learners;	
F.6.	Developing learning activities, learning resources and evaluation plans that contribute to the achievement of learning outcomes.	
	SSESS AND EVALUATE LEARNING USING A VARIETY OF VALID AI ECHNIQUES by	ND RELIABLE TOOLS AND
G.1.	Acquiring and maintaining a repertoire of student assessment and evaluation tools and techniques;	
G.2.	Assessing, selecting and using appropriate student assessment and evaluation tools and techniques that measure the achievement of desired learning outcomes;	
G.3.	Establishing and communicating assessment and evaluation criteria;	
G.4.	Providing learners with specific and constructive feedback regarding their progress;	
G.5.	Ensuring that all elements of the assessment and evaluation process are carried out in a timely manner.	
H. AS	SSIST STUDENTS IN THE PURSUIT OF ACADEMIC AND CAREER G	OALS by
H. AS	Advising students on program completion options that meet individual student needs;	OALS by
	Advising students on program completion options that	OALS by
H.1.	Advising students on program completion options that meet individual student needs; Promoting College student services designed to assist the student in successful completion of his/her academic	OALS by
H.1. H.2.	Advising students on program completion options that meet individual student needs; Promoting College student services designed to assist the student in successful completion of his/her academic pursuits; Investigating and promoting program articulation agreements with professional associations and	OALS by
H.1. H.2. H.3.	Advising students on program completion options that meet individual student needs; Promoting College student services designed to assist the student in successful completion of his/her academic pursuits; Investigating and promoting program articulation agreements with professional associations and other academic institutions; Seeking out and sharing current employment	OALS by
H.1. H.2. H.3.	Advising students on program completion options that meet individual student needs; Promoting College student services designed to assist the student in successful completion of his/her academic pursuits; Investigating and promoting program articulation agreements with professional associations and other academic institutions; Seeking out and sharing current employment opportunities and trends in the chosen field with students.	OALS by
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H.1. H.2. H.3. H.4. I. PR I.1.	Advising students on program completion options that meet individual student needs; Promoting College student services designed to assist the student in successful completion of his/her academic pursuits; Investigating and promoting program articulation agreements with professional associations and other academic institutions; Seeking out and sharing current employment opportunities and trends in the chosen field with students. COMOTE HIS/HER DISCIPLINE AND ACADEMIC PROGRAM by Establishing and maintaining links to professionals in his/her chosen field;	OALS by
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Professor's Self-Reflection Form

	ONAL ESEARCH THE APPLICATION OF CURRENT CONCEPTS AND PROCE Y	ESSES IN HIS/HER FIELD
J.1.	Identifying new and innovative applications for concepts and processes in his/her field of study or related to the teaching profession;	
J.2.	Identifying industry and educational partners to collaborate on research opportunities in his/her field of study or related to the scholarship of teaching and learning;	
J.3.	Seeking out funding opportunities for research;	
J.4.	Conducting qualitative and quantitative research in his/her field of study or related to the scholarship of teaching and learning;	
J.5.	Seeking out opportunities to publish research studies.	
	dering your answers to the previous questions, how do you rate y	vour overall teaching performance?
What	are your goals for the next three years?	
What	specific professional development are you requesting for the nex	kt year?
Signe	d Date	d

A copy of the Faculty Performance Review Summary, the Faculty Self-Reflection Form and the Classroom Observation Form are retained in the Professor's personnel file in Human Resources.



Faculty Performance Review: Summary

Faculty performance reviews are intended to be a formative and reflective process that encourages quality performance and the continuous development of teaching quality and program effectiveness.

Professor's Name:	School:
Dean:	
Date of Classroom Observation:	_Date of Self-Reflection:
Review Period:	
COMPLETED FORMS ATTACHED: ☐ Classroom Observation Form ☐ Professor's Self-Reflection Form	
Strengths:	
Areas for Further Development:	

Student Course Feedback:					
Student coursummary:	rse feedback fo	orms for the fo	llowing semest	ers were refere	nced as part of this
Semesters				_	
Remarks					

Professional Development Plan:	
Professor's Comments:	
Professor's Signature (indicating receipt)	Date
Dean's Signature	Date
VP Academic's Signature	Date
A copy of the Faculty Performance Review Summary, the Faculty Self-Reflection Form and	
the Classroom Observation Form are retained in the Professor's personnel file in Human Resources.	